



January 26, 2021

Dear Travel Partners,

Free, On-Site Covid-19 Testing for Guests *EXTENDED*

All Karisma Hotels & Resorts in the Riviera Maya, Mexico, the Dominican Republic, and Jamaica will offer on-site Covid-19 antigen testing, as per CDC guidelines, for guests who are traveling to the U.S. Testing will be available free of charge at the hotels for guests departing as of January 26, in response to new [CDC requirements](#) that all air passengers entering the United States produce a negative antigen test.

If a guest's test results are positive, Karisma will provide quarantine accommodations at no additional cost, until a doctor certifies clearance for travel with a negative test result, for a period not to exceed 14 nights.

These services will be available to guests for as long as it is required by the CDC. Policies are subject to be reviewed and amended accordingly and updates will be communicated in a timely manner.

Visit the CDC at www.cdc.gov for more information on the requirements for U.S. residents and, we encourage you to stay informed with Karisma's Peace of Mind initiative by visiting our [website](#) for FAQs and updates.

Stay well,

Marilyn Cairo
VP of Global Sales