



Dear Guests:

It is with great sadness that Couples Resorts announces the temporary closure of all 4 Couples Resorts, effective March 28 - April 30, 2020 due to COVID-19 (coronavirus). The Issa family and Couples Executive Team have carefully made this determination based on the various travel restrictions in effect in addition to considerations regarding our staff's health at this time. We will continue to monitor and update you accordingly. Our hearts and thoughts go out to everyone affected by this pandemic and we appreciate those on the frontline working to contain the virus.

We ask that current in-house guests try and coordinate their travel plans to get home safely before the above mentioned date. For those with client reservations between now - April 30, 2020, travel plans can be revised without penalty. For those with reservations May 1st – onward, we will provide an update by April 24, 2020.

Throughout this unprecedented time, we encourage everyone to follow health protocols in preventing the spread of COVID-19 as the world's safety is the highest priority. Couples Resorts thanks you for your continued support and looks forward to a timely recovery together.

Sincere Regards,

A handwritten signature in black ink, appearing to read "Lee Issa". The signature is fluid and cursive, written over a light blue circular stamp.

Lee Issa
Chairman